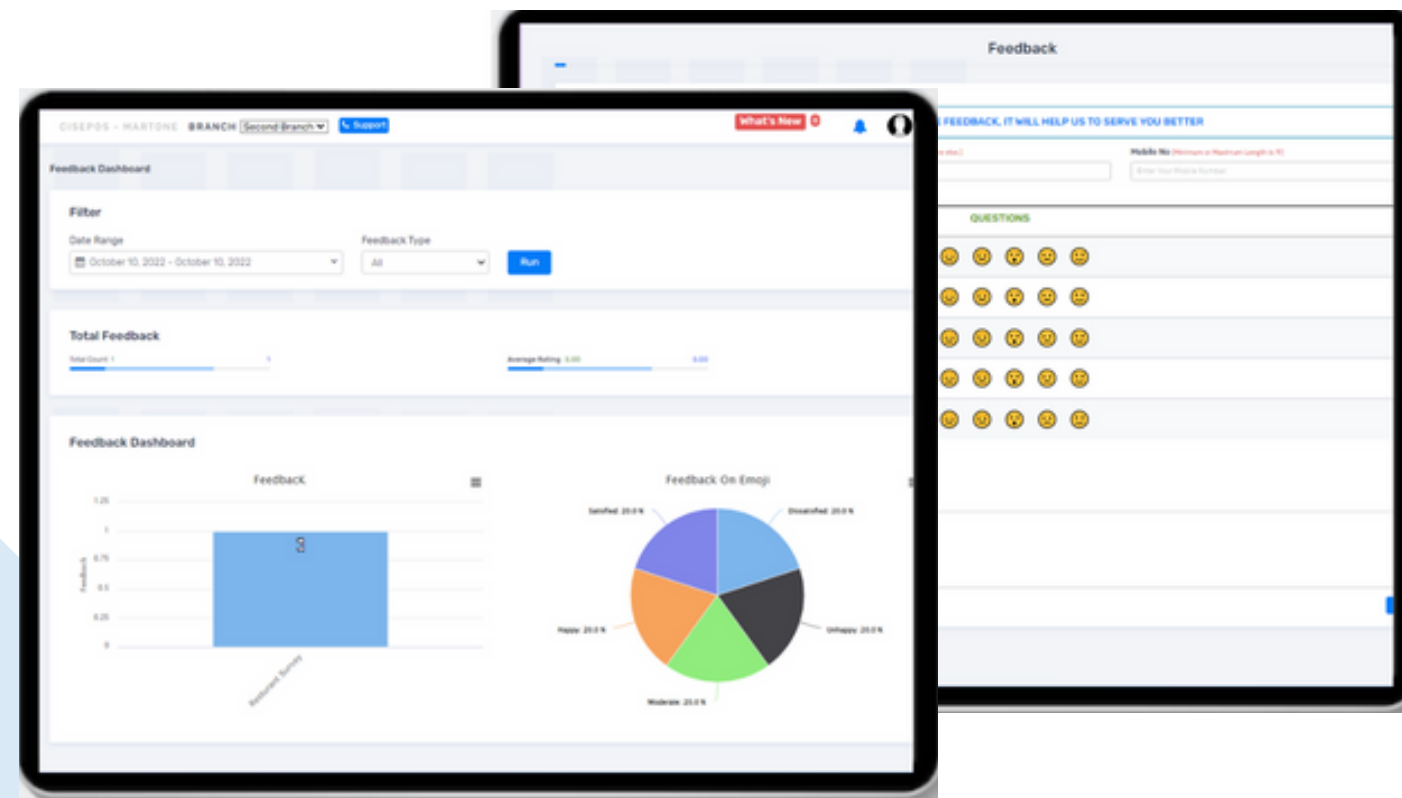




Feedback Module

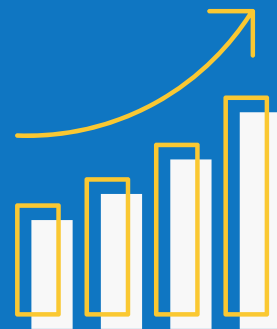


Manage Customer's Expectations Better With Their Feedback

3X



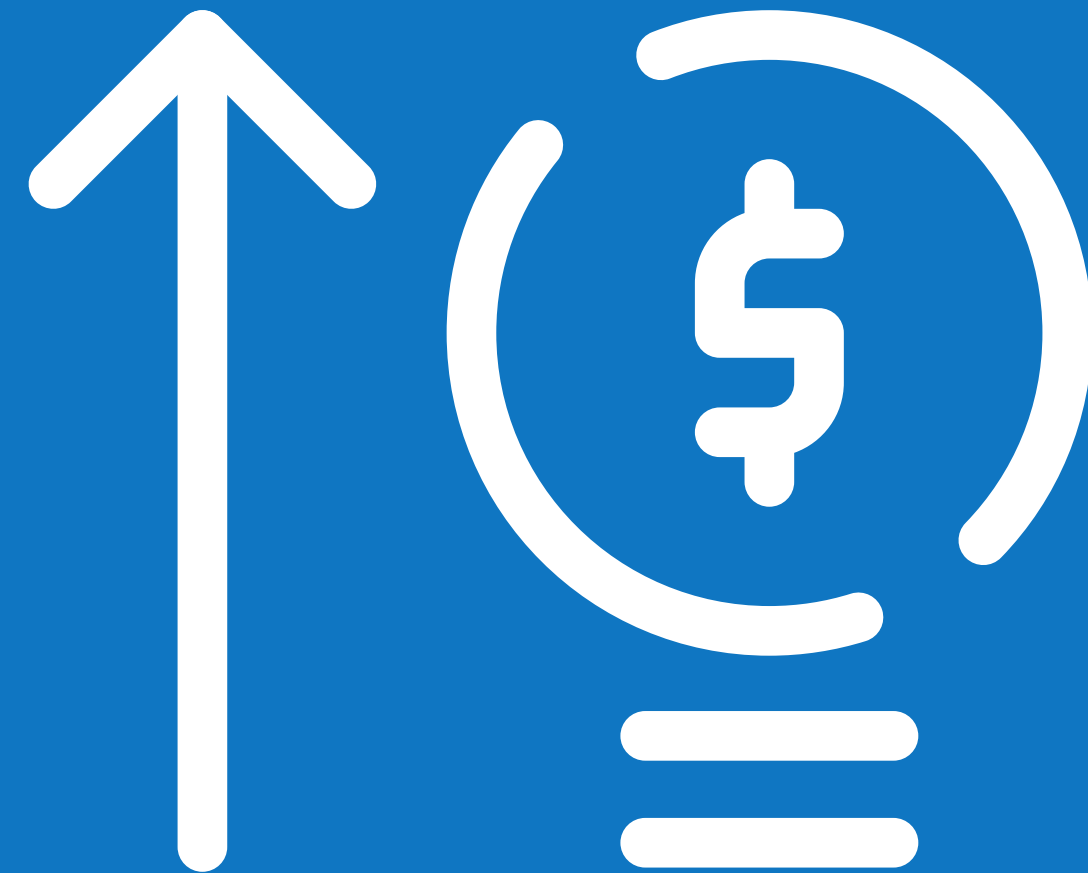
Happy Customers, Retain More,
and Increase referrals.



Make more sales with a healthier
Clientele.

Did You Know!!

That **89%** of the businesses compete based on customer experience.



Enhance Your Customer Experience Using Our Feedback Module



What Is Feedback Module?

CISePOS Feedback Module is an integration that allows you to take your customer's review on you your POS software.



Providing Multiple Options

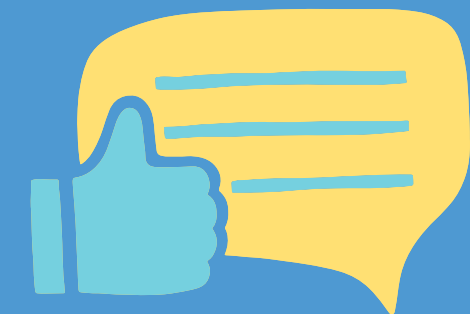
Emoji



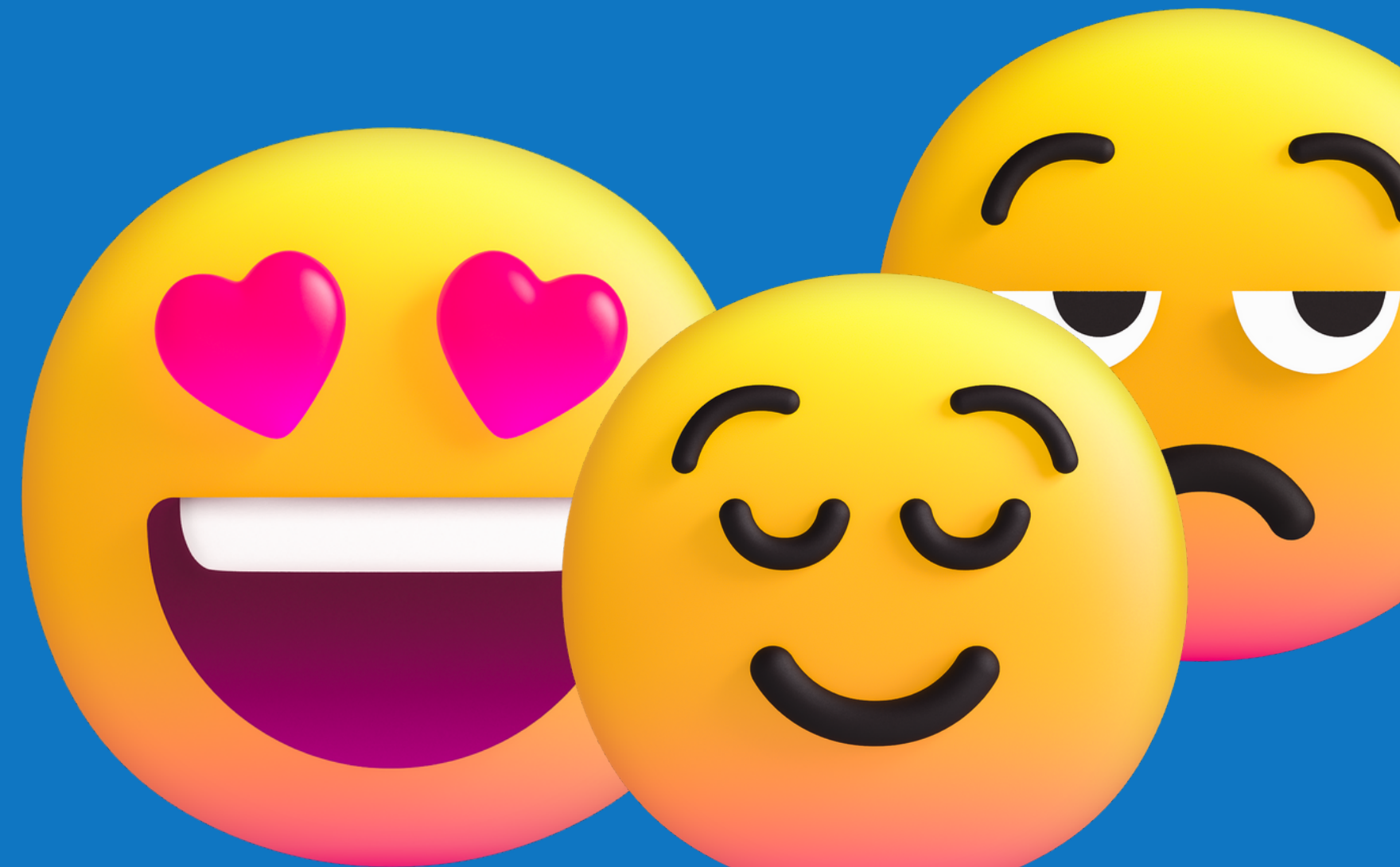
Star
Rating

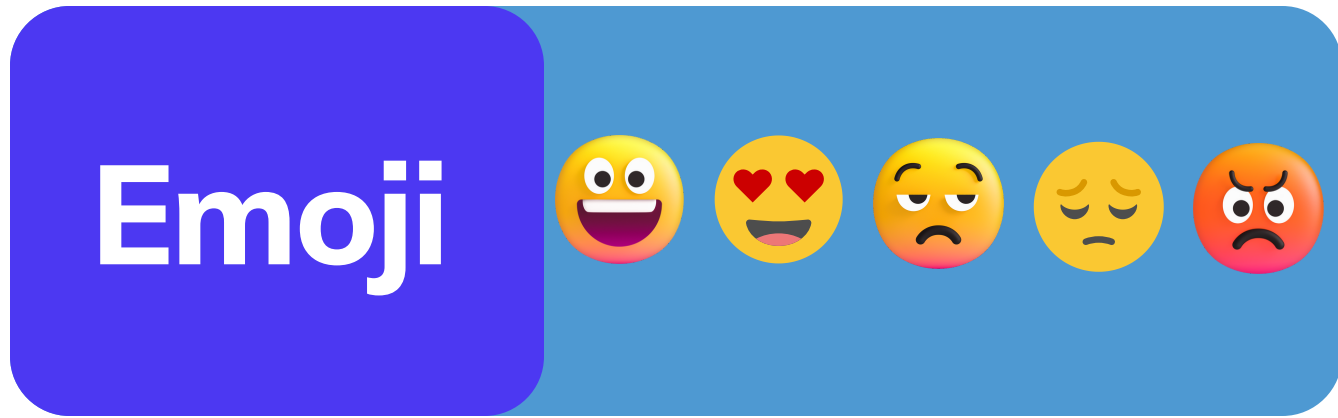


Customized
Questions



Use Emoji For Customers Feedback





- Easy To Rate For Customers.
- Helps In Understanding The Emotions Of Customers.
- Easy To Interpret.

HEY PLEASE COMPLETE THE FEEDBACK, IT WILL HELP US TO SERVE YOU BETTER

Name Email (We'll never share your email with anyone else.) Mobile No (Minimum or Maximum Length is 11)

QUESTIONS

1 - Portion size?	<input type="radio"/> <input checked="" type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
2 - Ease of Ordering?	<input type="radio"/> <input type="radio"/> <input checked="" type="radio"/> <input type="radio"/> <input type="radio"/>
3 - Service?	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input checked="" type="radio"/> <input type="radio"/>
4 - Cleanliness?	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input checked="" type="radio"/>
5 - Overall value?	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input checked="" type="radio"/>

Remarks (Optional)

Remarks

Submit

Use Star Rating For Feedback Collection



Star Rating



- Easy For Customer To Rate.
- Most Popular Tool In Feedback Taking.
- Comfortable For You To Understand.

HEY PLEASE COMPLETE THE FEEDBACK, IT WILL HELP US TO SERVE YOU BETTER

Name: Ali
Email: ali@cispl.com
Mobile No: 03331234567

QUESTIONS

1 - Portion size?	★ ★ ☆ ☆ ☆
2 - Ease of Ordering?	★ ★ ★ ☆ ☆
3 - Service?	★ ★ ★ ★ ☆
4 - Cleanliness?	★ ★ ★ ★ ★
5 - Overall value?	★ ★ ★ ★ ★

Remarks (Optional)

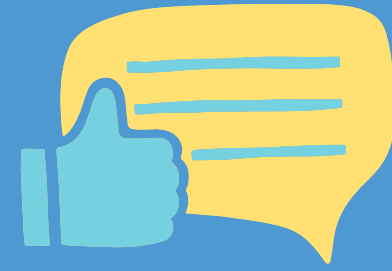
Remarks

Submit

Use Customized Questions For Feedback



Customized Questions



- Let Customers Express Their Views In Detail.
- provided A Detailed Overview Of Customer Service.
- Helps In Better Decision Making.

HEY PLEASE COMPLETE THE FEEDBACK, IT WILL HELP US TO SERVE YOU BETTER

Name **Email** (We'll never share your email with anyone else.) **Mobile No** (Minimum or Maximum Length is 11)

QUESTIONS

1 - Are You Satisfied With The Quality Of Our Food? Yes No

2 - Are You Satisfied With The Portion Size? Yes No

3 - Are You Satisfied With The Quality Of Our Service? Yes No

4 - Would You Refer Others To Our Restaurant? Yes No

5 - Do you Like Cleanliness & Hygiene Here? Yes No

Remarks (Optional)

**Retain More Clients
Get More Sales**





Enjoy!



Increased Profitability.



Increased Customers.



Deep Insight Of Business Dynamics.



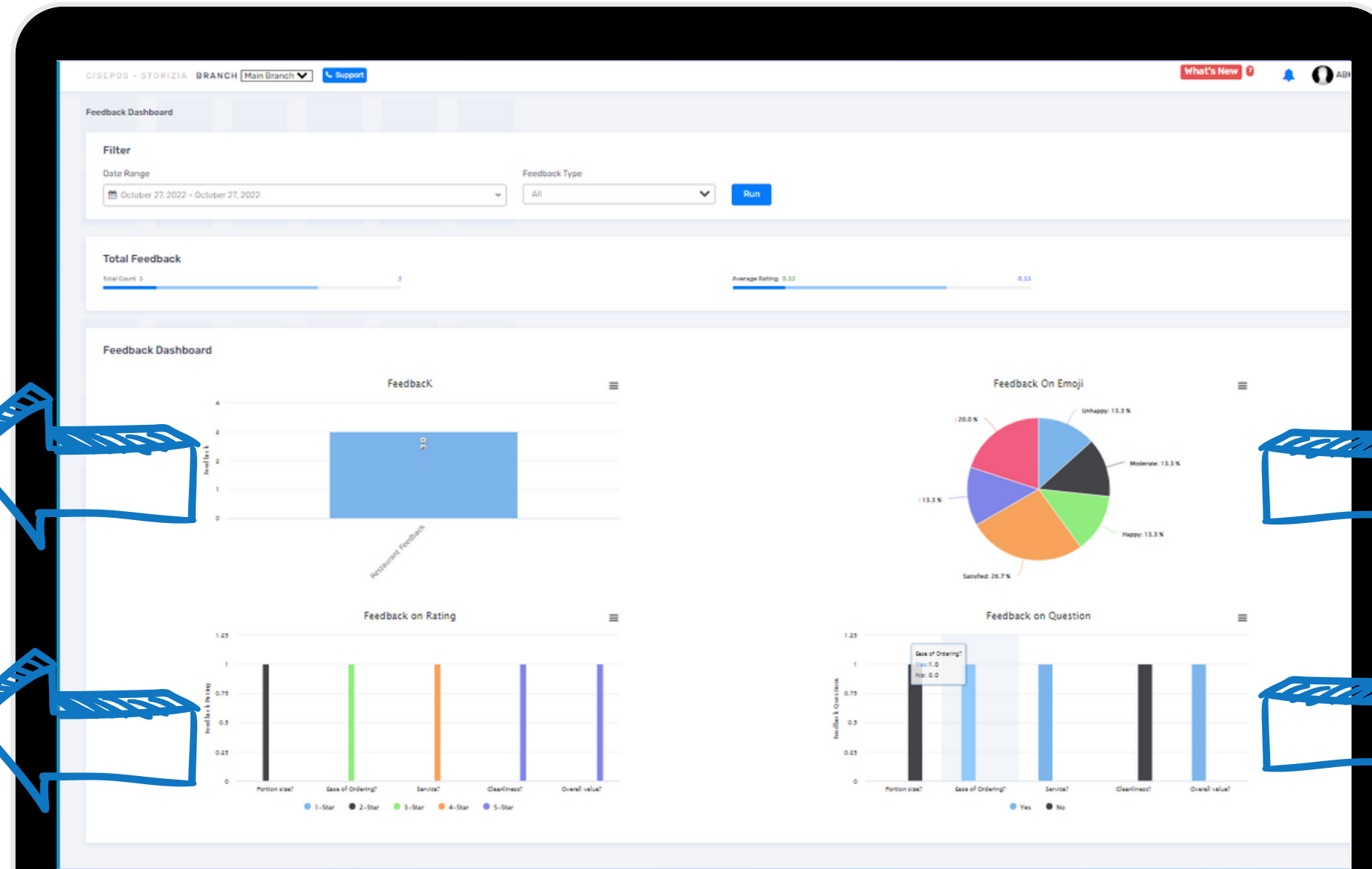
Enhanced Customer Service.

**Get Insights
On Dashboard**

Feedback Module Dashboard

Get Instant Insights To Total Feedback

Gives Over View Of Star Rating Feedback.



Gives Overview Of Emoji Rating Feedback.

Gives Overview Of Q&A Feedback.



CISEPOS Feedback Module

A Glimpse Of Feedback Module In Action

This screenshot shows the 'Feedback Type' management page. It includes a search bar, a table with one entry, and navigation controls.

ID	Title	Edit	Status
1	Resturant Survey	Edit	Active

This screenshot shows the 'Feedback Setup' configuration page. It features a table of questions for a 'Resturant Survey' and checkboxes for enabling name, email, and mobile input.

ID	FeedbackType	Question	Edit	Status
1	Resturant Survey	Portion size?	Edit	Active
2	Resturant Survey	Ease of Ordering?	Edit	Active
3	Resturant Survey	Service?	Edit	Active
4	Resturant Survey	Cleanliness?	Edit	Active
5	Resturant Survey	Overall value?	Edit	Active

This screenshot shows the 'Customer Feedback' list. It contains a table with two entries, each with a 'view' button.

ID	Feedback Type	Feedback Template	Date/Time	Name	Email	Mobile	Remarks	View
1	Resturant Survey	Emoji	2022-09-29 11:16:53	Test 1	test1@cispl.com	1234567	qwerty	view
2	Resturant Survey	Emoji	2022-09-29 11:24:03	Test 2	test2@cispl.com	03331234567	asdf	view

This screenshot shows the 'Feedback Dashboard' with various analytics charts. It includes a filter for date range and feedback type, and a 'Total Feedback' section.

Feedback Dashboard

Filter: Date Range: [October 21, 2022 - October 21, 2022] Feedback Type: [All] [Filter]

Total Feedback: [Bar chart showing counts]

Feedback on Rating: [Bar chart showing counts for 1-5 star ratings]

Feedback on Question: [Pie chart showing distribution of feedback on questions]

This screenshot shows the feedback form. It includes fields for Name, Email, and Mobile No, followed by a list of questions with emoji-based rating options.

HEY PLEASE COMPLETE THE FEEDBACK, IT WILL HELP US TO SERVE YOU BETTER

Name: [Input field] Email: [Input field] Mobile No: [Input field]

QUESTIONS

- 1 - Portion size? [5 emoji ratings]
- 2 - Ease of Ordering? [5 emoji ratings]
- 3 - Service? [5 emoji ratings]
- 4 - Cleanliness? [5 emoji ratings]
- 5 - Overall value? [5 emoji ratings]

Remarks: [Optional text area]



Contact Us

Give us a call to integrate your business with CISEPOS



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+92346-2424374
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